

Q1: Have you used a taxi in the last 3 months in the Kirklees area?	DEWSBURY		HUDDERSFIELD		HOLMFIRTH		ALL	
Yes	51	68%	78	78%	12	48%	141	71%
No	24	32%	22	22%	13	52%	59	30%
Total	75	100%	100	100%	25	100%	200	100%

Q2: How often do you use a taxi within this area?	DEWSBURY		HUDDERSFIELD		HOLMFIRTH		ALL	
3 OR MORE TIMES WEEKLY	3	4%	7	7%	0	0%	10	5%
ONCE OR TWICE WEEKLY	24	32%	18	18%	2	8%	44	22%
LESS THAN 1 WEEKLY, MORE THAN 2 MONTHLY	10	13%	11	11%	2	8%	23	12%
ONCE OR TWICE MONTHLY	9	12%	28	28%	6	24%	43	22%
LESS THAN 1 MONTHLY, MORE THAN 2 YEARLY	4	5%	15	15%	1	4%	20	10%
ONCE OR TWICE YEARLY	9	12%	14	14%	4	16%	27	14%
NEVER	16	21%	7	7%	10	40%	33	17%
Total	75	100%	100	100%	25	100%	200	100%

3 or more times a week	20
once or twice a week	4
less than 1/week, but more than 2/month	2
once or twice a month	1
less than 1/month, but more than 2/year	1

Resulting estimate of trips per person per month	2.5	2.7	0.8	2.4
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Q3a. How do you normally get a taxi within this area?	DEWSBURY		HUDDERSFIELD		HOLMFIRTH		ALL	
AT A RANK	0	0%	51	31%	8	35%	59	22%
HAILING ON STREET	5	6%	7	4%	0	0%	12	4%
TELEPHONE	49	58%	72	44%	14	61%	135	50%
FREEPHONE	17	20%	11	7%	0	0%	28	10%
AN APP	14	16%	21	13%	1	4%	36	13%
OTHER	0	0%	0	0%	0	0%	0	0%
Total	85	100%	162	100%	23	100%	270	100%

Q4: If you book by phone, which 3 companies do you call?	DEWSBURY		HUDDERSFIELD		HOLMFIRTH		ALL	
HUDDERSFIELD TAXI	0	0%	58	40%	0	0%	58	22%
OAKWELL	52	67%	0	0%	0	0%	52	20%
A1	1	1%	17	12%	0	0%	18	7%
WOODS TAXI	0	0%	17	12%	0	0%	17	6%
J R PRIVATE HIRE	0	0%	0	0%	12	28%	12	5%
VICTORIA TAXI	0	0%	0	0%	9	21%	9	3%
HOLMFIRTH TAXI	0	0%	1	1%	9	21%	10	4%
MOUNT TAXI	0	0%	7	5%	0	0%	7	3%
UBER	0	0%	7	5%	0	0%	7	3%
MARSH TAXI	0	0%	6	4%	0	0%	6	2%
TIMMYS TAXI	0	0%	6	4%	0	0%	6	2%
BOB'S TAXI	0	0%	0	0%	6	14%	6	2%
ROYAL TAXI	0	0%	5	3%	0	0%	5	2%
HONLYS TAXI	0	0%	3	2%	2	5%	5	2%
EX SERVICE	0	0%	5	3%	0	0%	5	2%
ABBEY	3	4%	1	1%	0	0%	4	2%
AMBER	4	5%	0	0%	0	0%	4	2%
DEWSBURY CARS	4	5%	0	0%	0	0%	4	2%
STATION CARS	2	3%	1	1%	0	0%	3	1%
STEVE'S TAXI	0	0%	0	0%	3	7%	3	1%
SHAW'S TAXI	0	0%	0	0%	2	5%	2	1%
A2B AIRPORT TAXIS	0	0%	2	1%	0	0%	2	1%
TONG EURO TAXIS	2	3%	0	0%	0	0%	2	1%
BYWELL CARS	2	3%	0	0%	0	0%	2	1%
THORNHILL	1	1%	0	0%	0	0%	1	0%
5 STAR TAXI	1	1%	0	0%	0	0%	1	0%
COLLINS	1	1%	0	0%	0	0%	1	0%
STANNINGLY CARS	1	1%	0	0%	0	0%	1	0%
WOODS OF BIRSTALL	1	1%	0	0%	0	0%	1	0%
ZENITH, CLECKHEATON	1	1%	0	0%	0	0%	1	0%
TOWN CARS	1	1%	0	0%	0	0%	1	0%
ELITE	1	1%	0	0%	0	0%	1	0%
ASPLAY CARS	0	0%	1	1%	0	0%	1	0%
MIRFIELD TAXI	0	0%	1	1%	0	0%	1	0%
TINGEYS TAXI, HEMSWORTH	0	0%	1	1%	0	0%	1	0%
BRIDGE TAXI	0	0%	1	1%	0	0%	1	0%
FENAY BRIDGE TAXI	0	0%	1	1%	0	0%	1	0%
TOWN TAXI	0	0%	1	1%	0	0%	1	0%
YORKYS AIRPORT	0	0%	1	1%	0	0%	1	0%
GT TAXI	0	0%	1	1%	0	0%	1	0%
Total	78	100%	144	100%	43	100%	265	100%

Q5: If you used an app or website, which one did you use?	DEWSBURY	HUDDERSFIELD	HOLMFIRTH	ALL
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OAKWELL	18	95%	0	0%	0	0%	18	33%
AMBER	1	5%	0	0%	0	0%	1	2%
FARE CHECKER	0	0%	1	3%	0	0%	1	2%
HUDDERSFIELD TAXI	0	0%	20	59%	0	0%	20	37%
UBER	0	0%	13	38%	0	0%	13	24%
BOB'S TAXI	0	0%	0	0%	1	3%	1	2%
Total	19	100%	34	100%	1	3%	54	100%

Q6: How often do you use Hackney Carriage within this area?	DEWSBURY	HUDDERSFIELD	HOLMFIRTH	ALL
3 OR MORE TIMES WEEKLY	0	2	0	2
ONCE OR TWICE WEEKLY	1	8	0	9
LESS THAN 1 WEEKLY, MORE THAN 2 MONTHLY	3	5	0	8
ONCE OR TWICE MONTHLY	2	9	1	12
LESS THAN 1 MONTHLY, MORE THAN 2 YEARLY	1	14	3	18
ONCE OR TWICE YEARLY	8	19	4	31
I CANT REMEMBER WHEN I LAST USED AN HCV	37	35	11	83
CANT REMEMBER SEEING AN HCV IN THE AREA	11	0	0	11
Total	63	92	19	174

3 or more times a week	20
once or twice a week	4
less than 1/week, but more than 2/month	2
once or twice a month	1
less than 1/month, but more than 2/year	1
once or twice yearly	0.1

Resulting estimate of trips per person per month by hackney carriage	0.2	1.1	0.2	0.6
Proportion of trips made by hackney carriage=	7%	39%	23%	26%

Q7a. Which ranks are you aware of in Kirklees Council area?	DEWSBURY		HUDDERSFIELD		HOLMFIRTH		ALL	
RAILWAY STATION	0	0%	36	24%	0	0%	36	17%
STATION	0	0%	21	14%	0	0%	21	10%
MCDONALDS, JOHN WILLIAM STREET	0	0%	34	23%	0	0%	34	16%
SAINSBURY'S (?TELEPHONE)	0	0%	26	17%	0	0%	26	12%
BUS STATION	0	0%	13	9%	0	0%	13	6%
VICTORIA STREET	0	0%	0	0%	14	41%	14	7%
VICTORIA SQUARE	0	0%	0	0%	4	12%	4	2%
TOWN CENTRE	0	0%	9	6%	0	0%	9	4%
BUS STATION, HOLMFIRTH	0	0%	0	0%	8	24%	8	4%
NEAR POST OFFICE (BUS STATION)	0	0%	0	0%	8	24%	8	4%
HOLMFIRTH	1	4%	7	5%	0	0%	8	4%
DEWSBURY BUS STATION (SOUTH ST)	6	21%	0	0%	0	0%	6	3%
BUS STATION	2	7%	0	0%	0	0%	2	1%
DEWSBURY	2	7%	0	0%	0	0%	2	1%
BATLEY	4	14%	0	0%	0	0%	4	2%
WARDS HILL, BATLEY	4	14%	0	0%	0	0%	4	2%
COMMERCIAL STREET, BATLEY	2	7%	0	0%	0	0%	2	1%
MICK LANE, BATLEY	1	4%	0	0%	0	0%	1	0%
BRANCH ROAD, BATLEY (?HENRIETTA ST)	1	4%	0	0%	0	0%	1	0%
HIGH STREET, BATLEY	1	4%	0	0%	0	0%	1	0%
KIRKLEES	1	4%	0	0%	0	0%	1	0%
BIRSTALL	1	4%	0	0%	0	0%	1	0%
HUDDERSFIELD	1	4%	0	0%	0	0%	1	0%
HALIFAX - OUT OF AREA	1	4%	0	0%	0	0%	1	0%
CHURCH STREET	0	0%	1	1%	0	0%	1	0%
KINGSGATE	0	0%	1	1%	0	0%	1	0%
ASDA (?TELEPHONE)	0	0%	1	1%	0	0%	1	0%
Total	28	100%	149	21%	34	100%	211	45%

Q7b. If you are aware of a rank in the Kirklees Council area, please tell us if you use it?	DEWSBURY		HUDDERSFIELD		HOLMFIRTH		ALL	
USE	5	18%	72	48%	11	32%	88	42%
DON'T USE	23	82%	77	52%	23	68%	123	58%
Total	28	100%	149	100%	34	100%	211	100%

Q8. If you would not use a rank for a specific reason, please tell us why?	DEWSBURY		HUDDERSFIELD		HOLMFIRTH		ALL	
DON'T USE	12	55%	0	0%	0	0%	12	43%
TOO EXPENSIVE	9	41%	0	0%	0	0%	9	32%
PHONE USUAL COMPANY	1	5%	0	0%	0	0%	1	4%
STATION - THEY PRETEND THEY HAVE TO GO A DIFFERENT ROUTE SPECIALLY FOR STA	0	0%	1	17%	0	0%	1	4%
HUDDERSFIELD TAXI EASY, RELIABLE AND CHECKED PRICE IN ADVANCE	0	0%	1	17%	0	0%	1	4%
BUS STATION AT DUNDAS STREET (RAPE LAST YEAR NEAR RANK)	0	0%	1	17%	0	0%	1	4%
BUS STATION - DARK	0	0%	2	33%	0	0%	2	7%
CONVENIENCE	0	0%	1	17%	0	0%	1	4%
Total	22	100%	6	100%	0	0%	28	100%

Q9a. For your most recent trip by taxi, how would you rate the Standard of Vehicle Cleanliness?	DEWSBURY		HUDDERSFIELD		HOLMFIRTH		ALL	
Very poor	2	6%	0	0%	0	0%	2	2%
Poor	4	11%	3	4%	0	0%	7	6%
Average	12	33%	26	37%	2	25%	40	35%
Good	9	25%	29	41%	6	75%	44	39%
Very good	9	25%	12	17%	0	0%	21	18%
Total	36	100%	70	100%	8	100%	114	100%

Q9b. For your most recent trip by taxi, how would you rate the State of Vehicle Repair?	DEWSBURY		HUDDERSFIELD		HOLMFIRTH		ALL	
Very poor	1	3%	0	0%	0	0%	1	1%
Poor	2	6%	1	1%	0	0%	3	3%
Average	12	33%	23	33%	1	13%	36	32%
Good	11	31%	29	42%	6	75%	46	41%
Very good	10	28%	16	23%	1	13%	27	24%
Total	36	100%	69	100%	8	100%	113	100%

Q9c. For your most recent trip by taxi, how would you rate the State of Driver Behaviour?	DEWSBURY		HUDDERSFIELD		HOLMFIRTH		ALL	
Very poor	2	6%	0	0%	0	0%	2	2%
Poor	3	8%	0	0%	0	0%	3	3%
Average	13	36%	29	42%	1	13%	43	38%
Good	7	19%	29	42%	6	75%	42	37%
Very good	11	31%	11	16%	1	13%	23	20%
Total	36	100%	69	100%	8	100%	113	100%

Q9d. For your most recent trip by taxi, how would you rate the State of Driver Appearance?	DEWSBURY		HUDDERSFIELD		HOLMFIRTH		ALL	
Very poor	3	8%	0	0%	0	0%	3	3%
Poor	5	14%	3	4%	1	13%	9	8%
Average	9	25%	20	29%	1	13%	30	27%
Good	12	33%	36	52%	4	50%	52	46%
Very good	7	19%	10	14%	2	25%	19	17%
Total	36	100%	69	100%	8	100%	113	100%

Q9e. For your most recent trip by taxi, how would you rate the Standard of Driver Hygiene?	DEWSBURY		HUDDERSFIELD		HOLMFIRTH		ALL	
Very poor	6	17%	0	0%	0	0%	6	5%
Poor	4	11%	2	3%	0	0%	6	5%
Average	10	28%	25	36%	3	38%	38	34%
Good	5	14%	32	46%	5	63%	42	37%
Very good	11	31%	10	14%	0	0%	21	19%
Total	36	100%	69	100%	8	100%	113	100%

Q9f. For your most recent trip by taxi, how would you rate the Standard of Driver Professionalism?	DEWSBURY		HUDDERSFIELD		HOLMFIRTH		ALL	
Very poor	5	14%	0	0%	0	0%	5	4%
Poor	4	11%	2	3%	0	0%	6	5%
Average	9	25%	24	35%	3	38%	36	32%
Good	8	22%	29	42%	5	63%	42	37%
Very good	10	28%	14	20%	0	0%	24	21%
Total	36	100%	69	100%	8	100%	113	100%

Q9g. For your most recent trip by taxi, how would you rate the Standard of Driver Knowledge of the Area?	DEWSBURY		HUDDERSFIELD		HOLMFIRTH		ALL	
Very poor	5	14%	0	0%	0	0%	5	4%
Poor	3	8%	3	4%	0	0%	6	5%
Average	10	28%	18	26%	1	13%	29	26%
Good	8	22%	29	42%	5	63%	42	37%
Very good	10	28%	19	28%	2	25%	31	27%
Total	36	100%	69	100%	8	100%	113	100%

Q9h. For your most recent trip by taxi, how would you rate the Price?	DEWSBURY		HUDDERSFIELD		HOLMFIRTH		ALL	
Very poor	11	27%	7	10%	0	0%	18	15%
Poor	2	5%	8	11%	1	13%	11	9%
Average	6	15%	28	39%	5	63%	39	33%
Good	12	29%	25	35%	1	13%	38	32%
Very good	10	24%	3	4%	1	13%	14	12%
Total	41	100%	71	100%	8	100%	120	100%

Q10. For any aspects that you rated poor or very poor, could you please provide further details?	DEWSBURY		HUDDERSFIELD		HOLMFIRTH		ALL	
BAD HYGEINE	2	11%	0	0%	0	0%	2	7%
EXPENSIVE, DRIVERS A BIT SCRUFFY AND SMELLY	1	5%	0	0%	0	0%	1	3%
EXPENSIVE, DRIVERS LOOKED ROUGH, DIRTY AND UNPROFESSIONAL	1	5%	0	0%	0	0%	1	3%
EXPENSIVE	9	47%	1	17%	2	50%	12	41%
NO BASIC ENGLISH SKILLS	1	5%	0	0%	0	0%	1	3%
SMELLY DRIVER, CAR DISGUSTING INSIDE/OUT	5	26%	0	0%	0	0%	5	17%
EXPENSIVE, PRIVATE HIRE MORE RELIABLE	0	0%	1	17%	0	0%	1	3%
FROM STATION RANK DRIVER WENT WRONG WAY I SUSPECT ON PURPOSE HE DID IT	0	0%	1	17%	0	0%	1	3%
IF TRAFFIC IS BAD ITS EXPENSIVE AND SOME YOUNGER DRIVERS GO LONG WAY	0	0%	1	17%	0	0%	1	3%
PRETEND DIFFERENT ROUTE TO RAISE PRICE	0	0%	1	17%	0	0%	1	3%
TOO EXPENSIVE, GET DOUBLE FARE WITH USING WRONG WAY	0	0%	1	17%	0	0%	1	3%
TOO EXPENSIVE, BUSINESS APPERANCE	0	0%	0	0%	2	50%	2	7%
Total	19	100%	6	100%	4	100%	29	100%

Q11a. What would encourage you to use hackney carriages or use them more often?	DEWSBURY		HUDDERSFIELD		HOLMFIRTH		ALL	
Better Vehicle	11	15%	11	13%	0	0%	22	13%
More hackney carriages I could phone for	11	15%	26	31%	0	0%	37	22%
Better Drivers	13	17%	14	16%	5	50%	32	19%
More hackney carriages I could hail or get at a rank	6	8%	12	14%	0	0%	18	11%
Other	34	45%	22	26%	5	50%	61	36%
Total	75	100%	85	100%	10	100%	170	100%

Q11b. If you indicated 'Other' to Q11a, please provide further details?	DEWSBURY		HUDDERSFIELD		HOLMFIRTH		ALL	
CHEAPER FARE	23	66%	12	55%	4	80%	39	63%
MORE ENGLISH SPEAKER	1	3%	0	0%	0	0%	1	2%
NOTHING	7	20%	0	0%	0	0%	7	11%
SAME PRICE AS OTHER TAXIS	3	9%	0	0%	0	0%	3	5%
STOP CHARGING DOUBLE FARE	1	3%	0	0%	0	0%	1	2%
FEEL SAFER IN BOOKED ONE, DRIVER MORE RELIABLE AND HELPFUL	0	0%	1	5%	0	0%	1	2%
NIGHT OUT	0	0%	1	5%	0	0%	1	2%
PREFER CALL ONE - HCV TEND TO GO SLOW AND STOP LONGER AT LIGHTS TO PUSH U	0	0%	1	5%	0	0%	1	2%
PREFER TO BOOK	0	0%	4	18%	0	0%	4	6%
PRICE IN ADVANCE	0	0%	2	9%	0	0%	2	3%
PRIVATE DRIVERS MORE HELPFUL	0	0%	1	5%	0	0%	1	2%
BETTER HYGIENE	0	0%	0	0%	1	20%	1	2%
Total	35	100%	22	100%	5	100%	62	100%

Q12a. Do you, or anyone you know, need an adapted licensed vehicle?	DEWSBURY		HUDDERSFIELD		HOLMFIRTH		ALL	
No	55	81%	68	71%	25	100%	148	78%
Yes - WAV	0	0%	9	9%	0	0%	9	5%
Someone I know, WAV	11	16%	7	7%	0	0%	18	10%
Yes - but not WAV	0	0%	3	3%	0	0%	3	2%
Someone I know, not WAV	2	3%	9	9%	0	0%	11	6%
Other	0	0%	0	0%	0	0%	0	0%
Total	68	100%	96	100%	25	100%	189	100%

Q13a. Have you ever given up waiting or made alternative arrangements for an HC, at a rank in the Kirklees Council area?	DEWSBURY		HUDDERSFIELD		HOLMFIRTH		ALL	
	Yes	7	11%	11	13%	1	4%	19
No	56	89%	74	87%	24	96%	154	89%
Total	63	100%	85	100%	25	100%	173	100%

Q13b. If you indicated 'YES' to Q13a, please tell us where?	DEWSBURY		HUDDERSFIELD		HOLMFIRTH		ALL	
BATLEY	2	29%	0	0%	0	0%	2	11%
BIRSTALL	1	14%	0	0%	0	0%	1	5%
GOMERSAL	1	14%	0	0%	0	0%	1	5%
HALIFAX STATION	1	14%	0	0%	0	0%	1	5%
HUDDERSFIELD	1	14%	0	0%	0	0%	1	5%
MARKET STREET, DEWSBURY	1	14%	0	0%	0	0%	1	5%
DUNDAS STREET	0	0%	1	9%	0	0%	1	5%
HOLMFIRTH	0	0%	3	27%	0	0%	3	16%
MCDONALDS, JOHN WILLIAM STREET	0	0%	3	27%	0	0%	3	16%
RAILWAY STATION	0	0%	1	9%	0	0%	1	5%
SAINSBURY'S	0	0%	2	18%	0	0%	2	11%
STATION	0	0%	1	9%	0	0%	1	5%
VICTORIA STREET	0	0%	0	0%	1	100%	1	5%
Total	7	100%	11	100%	1	100%	19	100%

Q14a. Have you ever given up waiting or made alternative arrangements for an HC, by hailing on street in the Kirklees Council area?	DEWSBURY		HUDDERSFIELD		HOLMFIRTH		ALL	
	Yes	1	2%	5	6%	0	0%	6
No	60	98%	77	94%	25	100%	162	96%
Total	61	100%	82	100%	25	100%	168	100%

Q14b. If you indicated 'YES' to Q14a, please tell us where?	DEWSBURY		HUDDERSFIELD		HOLMFIRTH		ALL	
IN TOWN	0	0%	1	20%	0	0%	1	20%
MCDONALDS, JOHN WILLIAM STREET	0	0%	3	60%	0	0%	3	60%
SAINSBURY'S	0	0%	1	20%	0	0%	1	20%
Total	0	0%	5	100%	0	0%	5	100%

Q15. Do you feel there are enough hackney carriages in the Kirklees Council area at night (between 19:00 and 07:00)?	DEWSBURY		HUDDERSFIELD		HOLMFIRTH		ALL	
Yes	46	78%	48	72%	18	95%	112	77%
No	13	22%	19	28%	1	5%	33	23%
Total	59	100%	67	100%	19	100%	145	100%

Q16. Do you feel safe using taxis during the daytime (before 6pm)	DEWSBURY		HUDDERSFIELD		HOLMFIRTH		ALL	
Yes	51	94%	76	99%	19	100%	146	97%
No	3	6%	1	1%	0	0%	4	3%
Total	54	100%	77	100%	19	100%	150	100%

Q17. Do you feel safe using a taxis during the night (after 6pm)	DEWSBURY		HUDDERSFIELD		HOLMFIRTH		ALL	
Yes	44	81%	65	86%	17	94%	126	85%
No	10	19%	11	14%	1	6%	22	15%
Total	54	100%	76	100%	18	100%	148	100%

Q18. If you do not feel safe using taxis, please tell us anything more specific why	DEWSBURY		HUDDERSFIELD		HOLMFIRTH		ALL	
ANXIETY ISSUES	1	17%	0	0%	0	0%	1	5%
AS A SINGLE LADY I FEEL VLUNERABLE	1	17%	0	0%	0	0%	1	5%
BEEN ATTACKED BEFORE	1	17%	0	0%	0	0%	1	5%
DODGY DRIVERS	1	17%	0	0%	0	0%	1	5%
ONE OF THE TAXI DRIVERS MADE ME FEEL UNEASY BECAUSE OF HOW HE CAME ACRC	1	17%	0	0%	0	0%	1	5%
WITH A STRANGER IN THE DARK	1	17%	0	0%	0	0%	1	5%
ATTACK LAST YEAR AT DUNDAS STREET	0	0%	1	8%	0	0%	1	5%
DON'T LIKE UBER YOUNG DRIVER, PREFER TO RING COMPANY IF NIGH OUT ONE I USE	0	0%	1	8%	0	0%	1	5%
FEEL QUITE SAFE BUT PREFER TO USE PRIVATE HIRE AS RECORD OF TRIP	0	0%	1	8%	0	0%	1	5%
GET WITH MATES, AVOID ON OWN. BOOK THROUGH THE APP/KNOWN DRIVER	0	0%	1	8%	0	0%	1	5%
INCIDENT LAST YEAR	0	0%	1	8%	0	0%	1	5%
NOT SAFE AT SOME PLACES FOR WOMAN	0	0%	1	8%	0	0%	1	5%
NOT TAXI RANK NEAR HEAR TOO DARK AND ATTACK LAST YEAR	0	0%	1	8%	0	0%	1	5%
POOR STREET LIGHTING	0	0%	2	17%	0	0%	2	11%
SOMETIMES THIS WAS ABOUT YOUNGER DRIVERS NOT KNOWING THE TOWN	0	0%	1	8%	0	0%	1	5%
WOULD NOT USE BUS STATION RANK AT NIGHT	0	0%	1	8%	0	0%	1	5%
WOULDN'T USE KNOWING DRIVER	0	0%	1	8%	0	0%	1	5%
BECAUSE OF MY AGE NOT FEELING SAFE	0	0%	0	0%	1	100%	1	5%
Total	6	100%	12	100%	1	100%	19	100%

Q19. If you do not feel safe using taxis, what would make you feel safer?	DEWSBURY		HUDDERSFIELD		HOLMFIRTH		ALL	
PERSONAL ATTACK BUTTON	1	33%	0	0%	0	0%	1	13%
NOTHING	2	67%	0	0%	0	0%	2	25%
BETTER STREET LIGHTING	0	0%	1	20%	0	0%	1	13%
BOOK ONE IF NEEDED	0	0%	1	20%	0	0%	1	13%
LIGHTING, RECORD OF JOURNEY LIKE PRIVATE HIRE	0	0%	1	20%	0	0%	1	13%
PREBOOK THEM	0	0%	1	20%	0	0%	1	13%
PRIVATE HIRE FEELS SAFER	0	0%	1	20%	0	0%	1	13%
Total	3	100%	5	100%	0	0%	8	100%

Q20. How do you rate local hackney carriage fares?	DEWSBURY		HUDDERSFIELD		HOLMFIRTH		ALL	
CHEAP	48	74%	53	60%	8	42%	109	63%
FAIR	5	8%	31	35%	0	0%	36	21%
EXPENSIVE	1	2%	2	2%	0	0%	3	2%
OTHER	11	17%	3	3%	11	58%	25	14%
DON'T HAVE AN OPINION	0	0%	0	0%	0	0%	0	0%
Total	65	100%	89	100%	19	100%	173	100%

Q21. If you had the choice of using an electric powered hackney carriage, would you use one?	DEWSBURY		HUDDERSFIELD		HOLMFIRTH		ALL	
NO PREFERENCE	52	76%	53	58%	14	74%	119	66%
YES, ONLY IF IT DID NOT COST ANYMORE	15	22%	39	42%	5	26%	59	33%
YES, AND WOULD PAY 10% MORE FARE	1	1%	0	0%	0	0%	1	1%
Total	68	100%	92	100%	19	100%	179	100%

Q22a. Hackney Carriages may provide a facility to pay the fare by credit or debit card. How do you feel about this?	DEWSBURY		HUDDERSFIELD		HOLMFIRTH		ALL	
I WOULD STILL PAY IN CASH	43	65%	53	59%	2	15%	98	58%
WOULD BE HAPPY AS LONG AS NO SURCHARGE	14	21%	33	37%	9	69%	56	33%
WOULD USE FOR EVERY JOURNEY	3	5%	4	4%	2	15%	9	5%
OTHER	6	9%	0	0%	0	0%	6	4%
Total	66	100%	90	100%	13	100%	169	100%

Q22b. If you indicated 'OTHER' to Q14a, please specify	DEWSBURY		HUDDERSFIELD		HOLMFIRTH		ALL	
DON'T USE	2	33%	0	0%	0	0%	2	33%
EITHER WAY	2	33%	0	0%	0	0%	2	33%
WOULD LIKE TO BE ABLE TO PAY EITHER BY CASH OR CARD	2	33%	0	0%	0	0%	2	33%
Total	6	100%	0	0%	0	0%	6	100%

Q24a. Do you think people in Kirklees who have disabilities get a good service from hackney carriage vehicles and drivers?	DEWSBURY		HUDDERSFIELD		HOLMFIRTH		ALL	
YES	20	42%	48	65%	2	20%	70	53%
NO THEY DON'T (SPECIFY ISSUE)	2	4%	3	4%	0	0%	5	4%
OTHER	26	54%	23	31%	8	80%	57	43%
Total	48	100%	74	100%	10	100%	132	100%

Q24b. If you indicated 'NO THEY DON'T' to Q24a, please tell us more?	DEWSBURY		HUDDERSFIELD		HOLMFIRTH		ALL	
RUDENESS	1	100%	0	0%	0	0%	1	50%
GOOD WITH TIMMYS	0	0%	1	100%	0	0%	1	50%
Total	1	100%	1	100%	0	0%	2	100%

Q24c. If you indicated 'OTHER' to Q24a, please tell us more?	DEWSBURY		HUDDERSFIELD		HOLMFIRTH		ALL	
DON'T KNOW	26	100%	23	100%	8	100%	57	100%
Total	26	100%	23	100%	8	100%	57	100%

Q23. Do you have regular access to a car?	DEWSBURY		HUDDERSFIELD		HOLMFIRTH		ALL	
YES	36	51%	52	56%	21	84%	109	58%
NO	35	49%	41	44%	4	16%	80	42%
Total	71	100%	93	100%	25	100%	189	100%

Q25a. Do you live in the Kirklees Council area?	DEWSBURY		HUDDERSFIELD		HOLMFIRTH		ALL	
Yes	67	92%	89	90%	16	64%	172	87%
No	6	8%	10	10%	9	36%	25	13%
Total	73	100%	99	100%	25	100%	197	100%

Q24b: If you do not live in the area, please provide the first half of your postcode?	DEWSBURY		HUDDERSFIELD		HOLMFIRTH		ALL	
LS14	1	6%	0	0%	0	0%	1	3%
LS13	1	6%	0	0%	0	0%	1	3%
BD19	1	6%	0	0%	1	11%	2	6%
BD11	2	13%	0	0%	0	0%	2	6%
WF9	0	0%	1	13%	0	0%	1	3%
SK22	0	0%	1	13%	0	0%	1	3%
WF14	0	0%	1	13%	0	0%	1	3%
LS18	0	0%	1	13%	0	0%	1	3%
LS28	0	0%	1	13%	0	0%	1	3%
LS11	0	0%	1	13%	0	0%	1	3%
WF4	0	0%	1	13%	0	0%	1	3%
LS25	0	0%	1	13%	0	0%	1	3%
HD6	0	0%	0	0%	1	11%	1	3%
WF1	4	25%	0	0%	2	22%	6	18%
S30	0	0%	0	0%	3	33%	3	9%
WF17	7	44%	0	0%	2	22%	9	27%
Total	16	100%	8	100%	9	100%	33	100%

Q26. GENDER	DEWSBURY		HUDDERSFIELD		HOLMFIRTH		ALL		Census	
1. Male	22	30%	38	38%	12	48%	72	37%	49%	-12%
2. Female	51	70%	61	62%	13	52%	125	63%	51%	12%
Total	73	100%	99	100%	25	100%	197	100%		

Q27. AGE	DEWSBURY		HUDDERSFIELD		HOLMFIRTH		ALL		443,970	
1. Under 30	16	22%	17	17%	5	20%	38	19%	23%	-4%
2. 31 - 55	31	42%	48	48%	13	52%	92	47%	40%	7%
3. Over 55	26	36%	34	34%	7	28%	67	34%	37%	-3%
Total	73	100%	99	100%	25	100%	197	100%		